NBME WEB-BASED TESTING: MAC SECURE BROWSER UPGRADE ON APRIL 3, 2021



The Mac Secure Browser software will be upgraded from version 9.2.10.11 to version 10 on Saturday, April 3, between 3:00 p.m. and 5:00 p.m. (Eastern time, US). It is essential that all examinees who test on Macs upgrade to the latest version of the Mac Secure Browser. Upgrading ensures that all examinees are compliant with the new requirements for web-based testing.

Your required actions:

- 1. Mark your calendar now with a reminder to upgrade to the latest version of the Mac Secure browser as early as Saturday, April 3 at 6:00 p.m. Eastern time, US.
- 2. Share and communicate this announcement with technical staff and examinees.
- 3. Review the <u>System Requirements</u> to ensure institutional and examinee personal computers meet the minimum requirement for Mac computers.
- 4. Starting on April 3, 2021 at 6:00 p.m. Eastern time, US, go to <u>http://wbt.nbme.org/exam</u>. Follow the instructions to download the updated Mac Secure Browser and drag the downloaded file from your Downloads folder to the desktop. If you have previously saved version 9.2.10.11 on your desktop, you will be prompted to update to version 10 automatically when you launch it. The upgrade takes approximately 30 seconds depending on your network connection and does not require administrator rights to install.

It is imperative that all Mac users upgrade to the latest version of the Mac Secure Browser. To avoid any problems with administrations scheduled after April 3, 2021, please review the frequently asked questions below.

Frequently Asked Questions

What should I do prior to April 3 to prepare for the Mac Secure Browser upgrade? Communicate the upgrade requirements to your students and technical staff as soon as possible to ensure a smooth administration of any exams scheduled after April 3, 2021 on Mac computers.

What version of the Mac Secure Browser are you upgrading to on April 3, 2021? We are upgrading from 9.2.10.11 to version 10 on April 3, 2021.

What steps should I take to upgrade to the Mac Secure Browser once the update is complete on April 3? Starting on April 4, 2021, go to http://wbt.nbme.org/exam. Follow the instructions to download the updated Mac Secure Browser and drag the downloaded file from your Downloads folder to the desktop. If you have previously saved version 9.2.10.11 on your desktop, you will be prompted to update to version 10 automatically when you launch it. The upgrade takes approximately 30 seconds depending on your network connection and does not require administrator rights to install.

What about the Windows Secure Browser? This latest release of the Secure Browser on April 3, 2021 is for Mac users only. However, a new Windows Secure Browser was released on March 21, 2021. If you have not completed that upgrade for examinees testing on PC/Windows, please be sure to complete it as soon as possible prior to your next test administration.