

Dear Providers,

Congratulations! Dragon Medical One (DMO) software license has been assigned to your profile .To start using voice speech dictation application you need Nuance PowerMic Mobile app on your phones.

Trainings:-

-1:1 DMO Application Remote Training - If interested please submit your request via [Applications Learning Request \(nychhc.org\)](#) and assigned trainer will email you to schedule a session based on your availability.

-Self-paced learning- If yes, reply to this email and we will send a request for an e- Learning enrollment. Once completed, you will receive an email from [PeopleServiceCenter](#) <PeopleServiceCenter@nuance.com Subject Nuance University - eLearning enrollment -NYCHH to start with voice and speech lessons.

-DMO Reference Materials Links:- Scroll down to the end of this email.

Step 1: On your workstation click VMware Horizon Client icon < [epicremotedesktop icon](#) < [H2O PRD icon](#) and click on the Dragon Medical One (DMO) icon located on desktop or Dragon One Medical tab in Hyperspace if available. (Your login id is your complete NYCH&H email address.)

- Select User- [Your email address](#) , Microphone drop down to - [Nuance Powermicmobile](#).

Step 2: Please follow below listed instructions to download Nuance **Power Mic Mobile app (PMM)** to use the Dragon Medical One (Voice and Speech) software . The PMM app **login is your NYCH&H complete email address.**

If you are using the **NYCH&H mobile** download the Nuance PMM app by provisioning your network account on the **Mobileiron** app and find the Nuance PowerMic app in the **APP@work** section. It is a quick way to setup your profile on the Login window

For **Personal Phone** to download PowerMic Mobile app to your iPhone or Android Phone:

Requirements:

1. Smartphone – be able to open this email on your smartphone.
2. H+H workstation

Step 1: On your mobile phone, download PowerMic Mobile app.

Step 2: Configure the PowerMic Mobile app by **selecting below listed profile organization URL or copy and paste** in the app on “Profiles” bottom to the right and select “ Add a profile” to paste the listed below URL in the “Profile URL” section according to your device type .

Helpful Hint:- if having issue with copy paste ,you can view this email/instruction on your mobile device and directly tap on the listed below profile URL to log on the PowerMic Mobile App.

iPhone device: - IOS device profile organization URL
dmic://config_?NmsToken=RkUxQzQwNDQ0t0EJBR500QzY1LTgxMkEtMDcxNDQ4MENBNjM0

Android device:- profile organization URL

http://config_/?NmsToken=RkUxQzQwNDQtOEJBRs00QzY1LTgxMkEtMDcxNDQ4MENBNjM0

Touch the microphone icon on the Powermic mobile app to synch with workstation Dragon Medical one application.

Successful logon will show Dragon Bar with your DMO user name, as shown below. Note your User Name (likely email)

Notes:

Users who have a USB microphone device or physical Power Mic device will also be able to use Dragon Medical One

Support :For Dragon training or software related questions “Live chat” option is available by clicking Dragon Medical one icon < select< What You can Say< on the left is Live Chat. NYCH&H support is available by opening a ticket with Enterpriseservicedesk@nychhc.org

Reference Materials:

For additional details for using Dragon Medical One, please refer to the documents linked below:

Links to Training Materials	Description
DMO End User Guide	End-user DMO manual
DMO End User Epic Supplement	Additional Epic DMO integration manual
DMO Quick Reference Guide- Fast Tips	DMO tip sheet

Thank you
CIS\Enterprise IT Services