

ED OBSERVATION UNIT:

Decision Escalation Protocol

NYC H+H KINGS COUNTY HOSPITAL CENTER

In the event of any issues surrounding patient care or ED Observation operational procedures, please contact any of the following members of the ED Observation leadership team:

Dr. Selwena Brewster

brewstes@nychhc.org

Mobile: 860-331-1911

Work cell: 646-271-5640

Dr. Elias Youssef

youssefe1@nychhc.org

Mobile: 917-379-8164

In the event that one of the aforementioned providers are unavailable, please escalate matters to one of the following ED Directors:

Dr. Richard Leno

lenor@nychhc.org

Medical Director, Department of Emergency Medicine

Mobile: 917-270-7242

Work cell: 646-320-1627

Office: 718-245-2970

Dr. Rajesh Verma

Rajesh.Verma@nychhc.org

Chief of Service, Department of Emergency Medicine

Work cell: 646-245-6397